

#### PERFORMANCE AGREEMENT

## BETWEEN

# PRIME MINISTER AND HAA DZONGDAG

Haa Dzongkhag Administration

(July 1, 2017 – June 30, 2018)

- Section 1: Vision, Mission and Objectives
- Section 2: Objectives, Actions, Success Indicators and Target
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#### Preamble

The Performance Agreement is entered into between the Prime Minister and Haa Dzongdag, Haa Dzongkhag Administration.

The objectives of this Performance Agreement are:

a) To establish clarity and consensus about annual priorities for the Haa Dzongkhag Administration consistent with the 11th Five Year Plan, and Government's other priorities;

b) To make the Haa Dzongkhag Administration fully responsible for driving implementation and delivering the results against the annual priorities;

c) To provide an objective and fair basis for evaluating the Dzongkhag's overall performance at the end of the year;

The Performance Agreement represents an important accountability mechanism for inculcating a performance based culture at all levels of government.

THEREFORE, the parties hereto agree as follows:

#### Section 1: Vision, Mission and Objectives

#### Vision

A green Dzongkhag with peaceful and productive community, promoting equitable and sustainable development in harmony with culture and tradition

#### Mission

- To provide effective public service delivery
- To develop a quality infrastructure for socio-economic empowerment
- Ensure sustainable and responsible utilization of natural resources
- Preserve and promote traditional and cultural heritage

#### Objectives

- 1) To enhance food and nutrition security
- 2) To improve health status of the communities
- 3) To enhance and strengthen local economy
- 4) To improve relevance and quality of education
- 5) To improve quality of urban life
- 6) To safeguard and preserve tangible and intangible culture heritage to fulfill the spiritual needs of the communities
- 7) To ensure full budget utilization
- 8) To ensure availability of timely, relevant and reliable data/information at the Dzongkhag level
- 9) To enable effective and efficient ICT Service delivery
- 10) National Integrity and Anti-Corruption Strategy (NIACS) implemented
- 11) Create a conducive environment for gender equality

Objective	Weight	Action	Success Indicator	Unit	Weight	Excellent [100%]	Very Good [90%]	Good [80%]	Fair [70%]	Poor [60%]
To enhance	30	Facilitate cereal crop	Maize production	MT	2	255	229.5	204	178.5	153
food and nutrition		production	Wheat production	MT	0.5	503	452.7	402.4	352.1	301.8
security			Buckwheat production	MT	1.5	325	292.5	260	227.5	195
			Paddy production	MT	1.5	150	135	120	105	90
		Facilitate cash crop	Potato production	MT	1.5	2906	2615.4	2324.8	2034.2	1743.6
		production	Apple production	MT	2.5	462.5	416.25	370	323.75	277.5
			Cardamom production	MT	3	15.6	14.04	12.48	10.92	9.57
		Facilitate vegetable production	Vegetable production (Cabbage, carrot, peas, radish)	MT	2	584.4	526.05	467.52	409.08	350.64
		Facilitate dairy and egg	Milk production	MT	3	2000	1800	1600	1400	1200
		production	Egg production	Dozen	3	125000	112500	100000	87500	75000
		Facilitate electric fencing	Length of electric fencing constructed	KM	4	20	18	16	14	12
		Facilitate construction of irrigation channel	Length of irrigation channel constructed	KM	2.5	5	4	3	2	1
		Maintenance of farm roads	Number of farm roads maintained	Number	4	3	2	1	0	0
To improve	21	Conduct regular maternal	Incidence of under five mortality	Number	0.5	0	6	9	12	15
health status of the		health clinics and immunization program	Incidence of maternal mortality	Number	0.5	0	3	5	7	9
communities			Incidence of infant mortality	Number	0.5	0	6	9	12	15
			Institutional delivery rate	Percent	3	92	91	90	89	88
			Immunization coverage	Percent	3.5	100	92	88	84	80

# Section 2: Objectives, Success Indicators & Target

To improve health status of	21	Construct and renovate water and sanitation	Percentage of rural households with access to clean drinking water supply	Percent	1	100	90	80	70	60
the communities		facilities	Percentage of rural households with PF toilet	Percent	2	35	30	25	20	15
		Conduct awareness education on NCD and screening of NCD in communities and health facilities	Percentage of population(>45 years of age) screened for NCD	Percent	3.5	81	80	79	78	77.5
		Initiate care program for elderly people	Percentage of senior citizens (>60) covered under elderly care	Percent	2	69	68	67	66	65
		Initiate programs to reduce alcohol related diseases/problems	Incidence of alcohol related deaths	Number	0.5	0	7	9	11	15
		Institute Dzongkhag Suicide Prevention response team and make suicide prevention plan	No.of awareness and advocacy program conducted	Number	3.5	3	2	1	<1	0
		Construct and maintain health infrastructure	Mean walking time to nearest health centre	Minutes	0.5	216	230	260	290	320
To enhance and strengthen	15	Increase income from the sale of RNR products	Income from the sale of cash crop and vegetables	Nu. (Million)	1.5	2.5	2.25	2	1.75	1.5
local economy			Income from the sale of livestock products	Nu. (Million)	1.5	67.5	60.75	54	47.25	40.5
		Promote local economy	Number of SME/CSIs established	Number	0.5	7	6	5	4	3
			Number of jobs created	Number	0.5	30	28	24	21	18
			Number of tourists arrived	Number	1	3500	3150	2800	2450	2100
			Number of local registered with Bank accounts	Number	1	>2600	2500	2400	2300	2200

To enhance and strengthen	15	Promote local economy	Physical progress in construction of visitor Information Centre	Percent	0.5	100	95	90	85	80
local economy		Facilitate construction of	Length of GC roads black topped	KM	0.5	28	25.2	22.4	19.6	16.8
		GC roads and farm roads	Length of farm road constructed	KM	3	20	18	16	14	12
		Provide reliable communication and	Percentage of households with mobile connectivity	Percent	2	100	98	96	94	90
		electricity	Percentage of households with electricity	Percent	2	100	98	96	94	90
To improve relevance and	15	To improve school infrastructure	Number of school structures constructed and renovated	Number	1	10	9	8	7	6
quality of education		Increase adult literacy and primary enrolment rate	NFE completion rate	Number	2	BLC-70 PLC-70	BLC-65 PLC-65	BLC-60 PLC-60	BLC- 55 PLC- 55	BLC-50 PLC-50
			Primary enrollment rate	Percent	2	99	89.1	79.2	69.3	59.4
			Completion of primary education	Percent	2	98	88.2	78.4	68.6	58.8
		Improve learning outcomes in class III and VI	Learning outcomes in class III (Eng/Maths/Dzo/EVS)	Percent	2	Eng-62 Math 58 Dzo- 67	Eng-60 Math 56 Dzo- 65	Eng-58 Math 56 Dzo- 65	Eng- 56 Math 54 Dzo- 63	Eng-54 Math 52 Dzo- 61
			Learning outcomes in class VI (Eng/Maths/Dzo/Sci)	Percent	2	Eng-60 Math -57 Dzo- 67 Sci-64 SS- 62	Eng-58 Math -55 Dzo- 65 Sci-62 SS- 60	Eng-56 Math - 53 Dzo- 65 Sci- 60 SS- 58	Eng- 54 Math - 51 Dzo- 61 Sci- 58 SS- 56	Eng-52 Math - 49 Dzo- 59 Sci- 56 SS- 54

To improve relevance and quality of	15	Promote scouting and strengthen youth development program	Percentage of students enrolled in scouting program	Percent	2	30	25	20	15	10
education		Improve Nutrition Deficeincy and hygiene in schools	Percentage of schools implementing Life Skills Education	Percent	2	100	90	80	70	60
To improve quality of urban life	5	Build/maintain basic urban amenities	Percentage of urban households with 24hrs safe drinking water supply	Percent	5	100	90	80	70	60
To safeguard and preserve	4	Renovate and maintain cultural heritage sites and	Number of Ihakhangs/religious infrastructure renovated or maintained	Number	2	4	3	2	1	1
tangible and intangible culture heritage to fulfill the spiritual needs of the communities		preserve intangible culture and traditions	Number of festivals celebrated	Number	2	4	3	2	1	0
To ensure full budget utilization	5	Ensure full budget utilization	Percentage of budget utilized	Percent	5	100	90	80	70	<70

To ensure availability of timely, relevant and reliable data/informatio n at the Dzongkhag level	2	Collect collect and submit Dzongkhag level socio- economic data/information to the NSB	<ol> <li>Timeline by which the monthly consumer price index and ICP data is submitted to NSB</li> <li>Timeline by which Quarterly Household Expenditure Survey is conducted and data is submitted to NSB</li> </ol>	Date	0.5	(1). 25th of the reference month. (2). 30 days after the end of the quarter	<ol> <li>(1). 30th of the reference month. (2).</li> <li>30 days after the end of the quarter</li> </ol>	(1). 1st week of the followin g month (2). 40 days after the end of the quarter	ng month. (2). 50 days after the	(1). 3rd week of the followin g month. (2). More than 60 days after the end of the quarter
			Timeline by which annual Dzongkhag statistics and Dzongkhag at A Glance is published in the Dzongkhag website and data submitted to NSB	Date	0.5	30th Oct 2017	30th Nov 2017	30th Dec 2017	30th Jan 2018	30th Feb 2018
			Timeline by which the Economic Census of Bhutan (ECoB) is conducted	Date	0.5	30 June 2018	-	-	-	Later than June 2018
			Timeline by which the Gewog level data- base is published online in the Dzongkhag website and data submitted to NSB	Date	0.5	30 Jan 2018	28 Feb 2018	30 March 2018	30 April 2018	Later than June 2018

To enable effective and	1.5	Enhance basic ICT skills of non ICT staff members.	percentage of non ICT staff trained.	Percent	0.5	50	45	40	35	30
efficient ICT Service		Improve public service delivery	Acceptable downtime of LAN and internet connectivity per incidence	Days	0.5	1	1.5	2	2.5	>2.5
delivery		Ensure compliance to e- GIF standards	Percentage compliance to e-GIF standards	Percent	0.5	100	-	-	-	<100
National Integrity and Anti-Corruption Strategy (NIACS) implemented	1	Conduct face to face sensitization program on Ethics and Integrity Tools by concerned TOT participants (Gift Rules & its management, Asset Declaration Rules & its management, Conflicts of Interest Declaration &; its management, Code of Conduct and Grievance Redress Mechanism)	Employees aware on the following Ethics and Integrity Management Tools - Gifts, Conflicts of Interest, Code of Conduct, Asset Declaration and Grievance Redress Mechanism	Percent	1	Above 90	89-80	79-70	69-60	59 and below
Create a conducive environment for gender equality	0.5	Institutionalize integration of gender equality	Timeline by which internal framework to address gender issues at the workplace developed	Days	0.5	28th February, 2018	30 March, 2018	31 April, 2018	30 May, 2018	30th June, 2018

### Section 3: Trend values of success indicators

Objective	Action	Success Indicator	Unit	Actual Values [FY 2013-14]	Actual Values [FY 2014-15]	Target Values [FY 2015-16]	Projected Values [FY 2016-17]	Projected Values [FY 2017-18]
To enhance food	Facilitate cereal	Maize production	МТ	210	221	232	243	255
and nutrition security	crop production	Wheat production	МТ	413	434	456	479	503
		Buckwheat production	MT	268	281	295	310	325
		Paddy production	MT	NA	NA	NA	Na	150
	Facilitate cash	Potato production	MT	2391	2462	2535.8	2768	2906
	crop production	Apple production	MT	426	442.4	449	455.7	462.5
		Cardamom production	MT	23	24	25	26	35
	Facilitate vegetable production	Vegetable production (Cabbage, carrot, peas, radish)	MT	66	526.3	-	568.9	584.4
	Facilitate dairy and	Milk production	МТ	1287	1741	1793	1629	2000
		Egg production	Dozen	NA	73083	75000	77250	79567
	Facilitate electric fencing	Length of electric fencing constructed	KM	1.5	16.5	NA	12	20
	Facilitate construction of irrigation channel	Length of irrigation channel constructed	KM	NA	NA	NA	NA	5
	Maintenance of farm roads	Number of farm roads maintained	Number	NA	Na	NA	na	na
To improve health status of the communities	Construct and maintain health infrastructure	Mean walking time to nearest health centre	Minutes	NA	NA	NA	NA	NA
	Conduct regular maternal health	Incidence of under five mortality	Number	NA	3	4	6	0
	clinics and immunization program	Incidence of maternal mortality	Number	0	0	0	1	0

To improve health status of the	Conduct regular maternal health	Incidence of infant mortality	Number	NA	NA	0	5	0
communities	clinics and immunization	Institutional delivery rate	Percent	76	80.7	85.5	86	87
	program	Immunization coverage	Percent	NA	90	99	87	100
	Construct and renovate water and sanitation facilities	Percentage of rural households with access to clean drinking water supply	Percent	98	99	100	100	100
		Percentage of rural households with PF toilet	Percent	NA	NA	NA	30	35
	Conduct awareness education on NCD and screening of NCD in communities and health facilities	Percentage of population(>45 years of age) screened for NCD	Percent	NA	30	54	55	60
	Initiate care program for elderly people	Percentage of senior citizens (>60) covered under elderly care	Percent	NA	30	35	45	50
	Initiate programs to reduce alcohol related diseases/problems	Incidence of alcohol related deaths	Number	0	0	0	0	0
	Institute Dzongkhag Suicide Prevention response team and make suicide prevention plan	No.of awareness and advocacy program conducted	Number	NA	NA	NA	NA	30
To enhance and strengthen local economy	Promote local economy	Physical progress in construction of visitor Information Centre	Percent	NA	NA	Na	NA	100

To enhance and strengthen local	Promote local economy	Number of SME/CSIs established	Number	NA	NA	NA	5	7
economy		Number of jobs created	Number	Na	NA	NA	50	30
		Number of tourists arrived	Number	NA	2811	3468	-	3500
		Number of local registered with Bank accounts	Number	Na	NA	3293	2478	2600
	Increase income from the sale of RNR products	Income from the sale of cash crop and vegetables	Nu. (Million)	NA	10.551	2.10	2.15	2.5
		Income from the sale of livestock products	Nu. (Million)	NA	56.418	63.695	65.605	67.5
	Facilitate construction of GC roads and farm roads	Length of GC roads black topped	КМ	0	0	0	0	28
		Length of farm road constructed	КМ	NA	NA	Na	18	20
	Provide reliable communication and electricity	Percentage of households with mobile connectivity	Percent	NA	NA	NA	90	95
		Percentage of households with electricity	Percent	NA	NA	NA	90	95
Fo improve elevance and	Increase adult literacy and	NFE completion rate	Number	NA	BLC-43, PLC-55	BLC-50, PLC-64	60	BLC-70 PLC-70
quality of education	primary enrolment rate	Primary enrollment rate	Percent	96	97	98	98.5	99
		Completion of primary education	Percent	NA	NA	NA	NA	NA
	Improve learning outcomes in class III and VI	Learning outcomes in class III (Eng/Maths/Dzo/EVS )	Percent	NA	Eng-58.18, Maths- 53.04, Dz- 63.68, EVS-67.5	Eng-60, Maths-58, Dz-65, EVS-70	O-60, Dz- 70	Eng-62 Math 58 Dzo- 67

To improve relevance and quality of education	Improve learning outcomes in class III and VI	Learning outcomes in class VI (Eng/Maths/Dzo/Sci)	Percent	NA	Eng-56.6, Maths-53.4, Dz-62, S/studies- 57.9 Sci- 60.4	Eng-58, Maths- 55, Dz-65, S/S- 60 Sci-62	O-60, Dz- 70	Eng-60 Math -57 Dzo- 67 Sci-64 SS- 62
	Promote scouting and strengthen youth development program	Percentage of students enrolled in scouting program	Percent	NA	NA	Na	Na	30
	To improve school infrastructure	Number of school structures constructed and renovated	Number	NA	NA	Na	NA	10
	Improve Nutrition Deficeincy and hygiene in schools	Percentage of schools implementing Life Skills Education	Percent	NA	NA	NA	NA	100
To improve quality of urban life	Build/maintain basic urban amenities	Percentage of urban households with 24hrs safe drinking water supply	Percent	95	97	100	100	100
To safeguard and preserve tangible and intangible culture heritage to fulfill the spiritual	Renovate and maintain cultural heritage sites and preserve intangible culture and	Number of Ihakhangs/religious infrastructure renovated or maintained	Number	NA	NA	NA	NA	4
needs of the communities	traditions	Number of festivals celebrated	Number	4	4	4	4	4
To ensure full budget utilization	Ensure full budget utilization	Percentage of budget utilized	Percent	-	-	-	-	100

To ensure availability of timely, relevant and reliable data/information at the Dzongkhag level	level socio- economic	1. Timeline by which the monthly consumer price index and ICP data is submitted to NSB 2. Timeline by which Quarterly Household Expenditure Survey is conducted and data is submitted to NSB	Date	(1) 12. (2) 0	(1) 12. (2) 0	(1) 12. (2) 0	(1) 12.(2) 2	(1) 12.(2) 4
		Timeline by which annual Dzongkhag statistics and Dzongkhag at A Glance is published in the Dzongkhag website and data submitted to NSB	Date	-	-	-	-	-
		Timeline by which the Economic Census of Bhutan (ECoB) is conducted	Date	-	-	-	-	-
		Timeline by which the Gewog level data- base is published online in the Dzongkhag website and data submitted to NSB	Date	0	0	1	4	205
To enable effective and efficient ICT Service delivery	Enhance basic ICT skills of non ICT staff members.	percentage of non ICT staff trained.	Percent	-	-	-	-	50
	Improve public service delivery	Acceptable downtime of LAN and internet connectivity per incidence	Days	-	-	-	-	1

To enable effective and efficient ICT Service delivery	Ensure compliance to e-GIF standards	Percentage compliance to e-GIF standards	Percent	-	-	-	-	100
National Integrity and Anti-Corruption Strategy (NIACS) implemented	Conduct face to face sensitization program on Ethics and Integrity Tools by concerned TOT participants (Gift Rules & amp; its management, Asset Declaration Rules & amp; its management, Conflicts of Interest Declaration &; its management, Code of Conduct and Grievance Redress Mechanism)	Employees aware on the following Ethics and Integrity Management Tools - Gifts, Conflicts of Interest, Code of Conduct, Asset Declaration and Grievance Redress Mechanism	Percent	-	50	70	80	Above 90
Create a conducive environment for gender equality	Institutionalize integration of gender equality	Timeline by which internal framework to address gender issues at the workplace developed	Days	-	-	-	-	31 March, 2018

## **Section 4: Definition of Success Indicators**

Success Indicator	Description	Data Collection Methodology	Data Collection Frequency	Data Source
Maize production	To measure quantity of maize produced annually from 6 Gewogs in MT	Annual sample survey/crop cut data/actual production data collection from individual household. Main season summer crop production report will be measured and reported in October	Annually	Annual Agriculture Statistic-DoA /Crop cut data & hh data – Dz. Agriculture Sector
Wheat production	To measure quantity of wheat produced annually from 6 Gewogs in MT	Annual sample survey/crop cut data/actual production data collection from individual household. Main season summer crop production report will be measured and reported in June	Annually	Annual Agriculture Statistic-DoA /Crop cut data & hh data – Dz. Agriculture Sector
Potato production	To measure quantity of potato produced annually from four Gewogs (Bji, Katsho, Esu, Samar) in MT	Annual sample survey/crop cut data/actual production data collection from individual household. Main season summer crop production report will be measured and reported in December	Annually	Annual Agriculture Statistic-DoA /Crop cut data & hh data – Dz. Agriculture Sector
Apple production	To measure quantity of apple produced annually from four Gewogs (Bji, Katsho, Esu, Samar) in MT	Annual sample survey/crop cut data/actual production data collection from individual household. Main season summer crop production report will be measured and reported in December	Annually	Annual Agriculture Statistic-DoA /Crop cut data & hh data – Dz. Agriculture Sector

Buckwheat production	To measure quantity of Buck wheat produced annually from 4 Gewogs and bi-annually from 2 Gewogs in MT	Annual sample survey and annual and bi-annual crop cut data/ actual production data collection from individual household. First crop production report will be measured and reported January and Second crop production will be measured and reported June.	Annually	Annual Agriculture Statistic-DoA /Crop cut data & hh data – Dz. Agriculture Sector	
Cardamom production	To measure quantity of cardamom produced annually from Gakiling and Sangbaykha Gewogs in MT	Annual sample survey/crop cut data/actual production data collection from individual household. Main season summer crop production report will be measured during in December	Annually	Annual Agriculture Statistic-DoA /Crop cut data & hh data – Dz. Agriculture Sector	
Milk production	To measure litter of milk (six months inclusive of Yak milk) produced annually in the Dzongkhag from individual farmers/Farmer Groups/ Cooperatives in MT.	Annual census & production data collected by EA in the Gewogs at household level. (At an average a cow can produce 2.2Ltrs.of milk per day for 305days)	Annually	DoL Livestock statistics, ( published document)	
Length of irrigation channel constructed	This indicator measures the total length of irrigation channel constructed during the FY 17-18	Field report	Annually	Administrative Stats, Agriculture sector	
Paddy production	This indicator measures the production of paddy from two gewogs of Sombaykha and Gakiling	Crop cut method	Annually	RNR extension officer's report	
Incidence of under five mortality	Child death under five years.	Monthly and Annual household survey	Annually	District Health Office	
Incidence of maternal mortality	Death of mother due to delivery complications	Monthly and annual household survey	Annually	District Health Office	
Incidence of infant mortality	Death of child under one year	Monthly and annual household survey	Annually	District Health Office	

Percentage of rural households with access to clean drinking water supply	To provide access to clean drinking water supply in the rural households	% of piped water supply in every household	Annually	Dzongkhag Health Office
Percentage of rural households with PF toilet	To put in place sanitation and hygiene facilities in rural households through Community Development Health (CDH) by encouraging them to construct quality PF/pit toilets and waste disposal	Households with proper toilets and waste disposal	Annually	Dzongkhag Health Office
Percentage of population(>45 years of age) screened for NCD	Any person above 45 years of age attending the OPD with risks behaviors of smoking, unhealthy diet, physically inactive and alcoholic should be assess for NCDs particularly Hypertension and diabetics	Annual household survey	Annually	Dzongkhag Health Office
Percentage of senior citizens (>60) covered under elderly care	Person above 60 years of age screen for elderly diseases like dementia, insomnia, urine incontinence, NCDs, treatment and referral	Annual Household survey	Annually	District Health Office
Incidence of alcohol related deaths	Number of people died due to alcohol	Annual household survey	Annually	District Health Office
Number of school structures constructed and renovated	Renovation and maintenance of school infrastructures	Filed report	Biannually	Dzongkhag Education Office
Percentage of budget utilized This SI measures the variance between revised budget and expenditure of an agency for a fiscal year.		Through analysis of annual budget and expenditure	Annually	MYRB

consumer price index and ICP data is submitted to NSB 2. Timeline by which Quarterly Household Expenditure Survey is conducted and data is submitted to NSB	CPI refers to average change over time in prices of goods and; services purchased by the households. It is a measure of average change over time in the prices of goods and services purchased by the households. It is used as a macro economic indicator of inflation, as tool for formulation of monetary and fiscal policy, and as deflator in national accounts	Use of mobile application tool to collect data and send directly to the database at the headquarter. Such measures are taken for timely publication and up to date information.	Monthly	<ul> <li>(1). A total of 438 items</li> <li>(goods and services) are included in the current CPI to make the sample more representative.</li> <li>Prices of sampled goods and services are collected from different shops and outlets in twenty</li> <li>Dzongkhags and two urban towns by the</li> <li>Dzongkhag</li> <li>Statistical</li> <li>Officer's (DSO) every month using mobile.</li> <li>(2). Sample selected households, representative of the country in all the 20</li> <li>Dzongkhags.</li> </ul>
is published in the Dzongkhag website and data submitted to NSB	The respective Dzongkhag Statistical Officers should collect, compile, analyze and publish the ADS online in the Dzonkhag's website and submit the data to NSB	Primary and secondary data (survey &; admin data)	Annually	Dzongkhag, Gewog and Thromde sectors, official publications (national, regional and local)

Timeline by which the Economic Census of Bhutan (ECoB) is conducted	The ECoB will be coordinated and conducted by NSB and actual field data collection and coordination will be done by DSOs	Primary data collection	Annually	100% field enumeration from the field
Timeline by which the Gewog level data-base is published online in the Dzongkhag website and data submitted to NSB	GLD contain all monthly, annual and terminal indicators to monitor APAs of the LG. It will be collected by GAOs and submitted to DSOs and DSOs will validate and submit to NSB and disseminate	Administrative, secondary and terminal data	Annually	Gewog Sectors
percentage of non ICT staff trained.	This success indicator measures the percentage of staffs other than ICT professinal provided with training on basic ICT skills. This will reduce the turn around time of providing basic troubleshooting services. The training will be provided by ICT Division	Admin records on trainings conducted	Biannually	Ministries/Age ncies/Thromde s/Dzongkhags
Acceptable downtime of LAN and internet connectivity per incidence	This success indicator measures the minimum downtime of LAN and internet connectivity in Ministries/Agences/Thromde/Dzonk ghag administration office. If the downtime is caused by incidents which are out of ICT Division's control, ICT Division should maintain a record of such incidences and provide periodic report to DITT. This downtime does not include the travel time for ICT officers working in Dzongkhag need to travel to gewogs/CC to rectify connectivity issues.	Ministries/Agencies/Thromdes/Dz ongkhag records	Monthly	Ministries/Age ncies/Thromde s/Dzongkhags
Percentage compliance to e-GIF standards	This success indicator measures and ensures that Ministries/Agencies/Thromdes/Dzo ngkhags comply to e-GIF standards in all ICT related activities.	Records of e-GOV review meetings	Biannually	Ministries/Age ncies/Thromde s/Dzongkhags

Employees aware on the following Ethics and Integrity Management Tools - Gifts, Conflicts of Interest, Code of Conduct, Asset Declaration and Grievance Redress Mechanism	This indicator will measure the proportion of employees sensitized through face to face sensitization program on the above mentioned Ethics and Integrity Management Tools. The indicator will assess both the proportion of employees sensitized and the level of awareness created among the employees on the tools. Of the total weightage (100 percent), 40 percent is assigned on the delivery part and 60 percent on the level of awareness created. Further 40 percent weightage is apportioned as: 1) No. of tools sensitized – 5 tools (10%); 2) Mode of Delivery - face to face sensitization program (10%);3) Duration - one day or more (10%); and 4) Percent of employees sensitized – 80 & amp; above (10%). The agencies will report on the above weightage (40 percent) using the standard form developed by ACC.	<ol> <li>Supporting documents from the agencies</li> <li>Questionnaire based desk survey</li> </ol>	Annually	Once at the end of FY
Timeline by which internal framework to address gender issues at the workplace developed	The indicator refers to development of an internal framework in each of the Dzongkhags to address gender issues faced by the employees within the Dzongkhags and provide conducive working environment for the female employees. The framework should	Dzongkhag report/record and GFP reports.	Annually	Consultations, Bilateral Meetings

include the following areas: - Mechanisms/procedures to report on harassment at work place including sexual harassment (should designate a focal person who will facilitate reporting of such issues to higher authorities) within the sector. - Provision of facilities like breastfeeding room for nursing mothers and customers (for office providing services to the public), separate toilets for male and female employees with basic amenities like sanitary bins in the female toilets - Inclusion of female representative in the important committees of the sector - Implementation of flexi timing to working mothers - Awareness for all the employees on gender and child protection issues including sexual harassment and introducing a system where all new recruits/employees of the sector to be sensitized on basic concepts and issues related to gender and child protection. This indicator will be applicable to all the Dzongkhags. The National Commission for

Women and Children (NCWC) as the lead coordinating agency of the government on women and children will provide necessary guidance and technical assistance in developing the internal framework.	
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Organisation Name	Relevant Success Indicator	Requirement from the Organisation	Justification for the Requirement	Requirement detail	Impact (If Not Met)
MINISTRY OF WORKS AND HUMAN SETTLEMENT	Length of GC roads black topped	Human resource and implementation	The construction of two GC road under Haa Dzongkhag are being executed by the Department of Roads under MoWHS	NA	If DoR doesnt complete the black topping of GC road, Dzongkhag will not be able to achieve the required target
MINISTRY OF WORKS AND HUMAN SETTLEMENT	Length of farm road constructed	Adequate machines and man power	Construction of three farm roads under Sangbaykha gewog is given to DoR as deposit work and DoR should deploy adequate man and machine to complete the construction of farm road.	NA	If DoR fails to complete the construction of these farm roads within the FY, the Dzongkhag will not be able to achieve the APA Target in terms of construction of farm road
MINISTRY OF AGRICULTURE AND FORESTS	Length of farm road constructed	Additional fund	There were some deviation in terms of costing for the ongoing farm roads construction project funded under SDP and required additional budget to complete the construction of entire length of the farm road. We have requested GNHC, MoAF to provide with additional fund	18.600 Million	If we dont get the additional budget, most of the road construction will remain incomplete and will not reach the intended destination

# Section 5: Requirements from other Ministries, Agencies & Dzongkhags

MINISTRY OF FINANCE	Length of farm road constructed	Additional fund	There were some deviation in terms of costing for the ongoing farm roads construction project funded under SDP and required additional budget to complete the construction of entire length of the farm road. We have requested GNHC, MoAF to provide with additional fund	13.600 Million	If we dont get the additional budget, most of the road construction will remain incomplete and will not reach the intended destination
TOURISM COUNCIL OF BHUTAN	Number of festivals celebrated	Additional budget	Due to limited budget ceiling, Dzongkhag couldnt allocate adequate budget for Haa summer festival.	0.400 Million	Dzongkhag wont be able to organize Haa summer festival successfully if TCB dont give additional budget support

#### Whereas,

I, the Dzongdag, Haa Dzongkhag Administration, commit to the Prime Minister, the Government and the people of Bhutan to deliver the results described in this Annual Performance Agreement.

I, the Prime Minister, commit to the Dzongdag, Haa Dzongkhag Administration, on behalf of the Government and the people of Bhutan, to provide the necessary fund and resources for delivery of the results described in this Annual Performance Agreement.

SIGNED:

Tshering Tobgay Prime Minister of Bhutan Date

Kinzang Dorji Haa Dzongdag Date